Pinecast Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.5Rev)

Name of Product/Version: Pinecast, 2026-11-23 (the service as deployed on that day)

Report Date: November 23, 2026

Product Description: Pinecast is a web service to host, publish and distribute podcasts. Creators use a web dashboard to upload episodes, write show notes, make podcast websites and read analytics. Listeners use podcast websites, web players, short-link pages and a tip jar.

Contact Information: Pinecast, support@pinecast.com, https://pinecast.com

Notes: This report covers the creator dashboard, the sign-in pages, podcast websites, the website builder, the web players, the short-link pages (pnc.st), the tip jar (tips.pinecast.com), the listener feedback forms, and the emails that Pinecast sends. Pinecast Studio (remote recording) is in development and is not in the scope of this report. The report also excludes the WordPress plugin and the staff administration pages. Some features use third-party services: Stripe (payments), Google reCAPTCHA (sign-up and forms), Help Scout (help center and support messages), Mapbox (maps in analytics), Google Fonts, Gravatar (host photos on podcast websites) and, when a creator turns it on, Google Analytics. Refer to those vendors for their own conformance reports. Podcast audio, show notes and artwork come from creators. Pinecast gives creators some tools to make that content accessible, for example transcripts, but it does not control the content. Pinecast will review this report again when it releases Pinecast Studio.

Evaluation Methods Used: This report uses a review of the source code on 2026-09-25, and a second review on 2026-10-02 that checked each row against the released code and its automated tests. An automated scan of public pages used axe-core 4.11 and custom checks for reflow, text spacing, page titles, language and keyboard focus. From 2026-10-28 to 2026-11-19, a Pinecast

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tester did the main creator and listener tasks on production. The tester used macOS with VoiceOver, the keyboard only, and browser zoom at 200% and 400%, in Vivaldi, and read the emails in Fastmail. The tester also created a podcast with Voice Control. On 2026-11-20, the tester checked the pages in the forced colors mode of Firefox on macOS. These tests did not use a screen reader on Windows, a phone, or the contrast themes of Windows.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) *AND* EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.

- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549:
  - Clause 9 - Web
  - Clauses 10.1-10.4 of Clause 10 - Non-Web documents
  - Clauses 11.1-11.4 and 11.8.2 of Clause 11 - Software
  - Clauses 12.1.2 and 12.2.4 of Clause 12 - Documentation and support services
- Revised Section 508:
  - Chapter 5 - 501.1 Scope and 504.2 Content Creation or Editing
  - Chapter 6 - 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.1 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes: "Web" covers the Pinecast pages. "Electronic Docs" covers the emails that Pinecast sends. "Authoring Tool" tells if creators can make content that conforms, for example show notes, podcast websites and player settings.

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria ● 9.1.1.1 (Web) ● 10.1.1.1 (Non-web document) ● 11.1.1.1.1 (Open Functionality Software) ● 11.1.1.1.2 (Closed Functionality Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Supports	Software: Pinecast is a web application. Refer to the Web results. Closed: Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it. Authoring Tool: Creators cannot put images in show notes or in the text of website pages. Pinecast uses the podcast name as the text alternative for the website logo.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria ● 9.1.2.1 (Web) ● 10.1.2.1 (Non-web document) ● 11.1.2.1.1 (Open Functionality Software) ● 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Supports	Web: Episode audio comes from creators. Pinecast shows listeners a transcript when transcripts are on for the podcast and the plan of the owner includes transcripts. On a plan without transcripts, listeners get only a transcript that the owner bought from Pinecast. On such a plan, a transcript that the creator uploaded or imported stays private to the podcast team. New podcasts have transcripts on. Electronic Docs: Emails from Pinecast do not contain audio or video. Software: Pinecast is a web application. Refer to the Web results. Closed: Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.

Criteria	Conformance Level	Remarks and Explanations
		Authoring Tool: Episode audio comes from creators. Pinecast shows listeners a transcript when transcripts are on for the podcast and the plan of the owner includes transcripts. On a plan without transcripts, listeners get only a transcript that the owner bought from Pinecast. On such a plan, a transcript that the creator uploaded or imported stays private to the podcast team. New podcasts have transcripts on. On paid plans, creators can upload a transcript (SRT, VTT or SBV) and edit it. They can add it in the new episode form or later. For supported languages, they can also buy an automatic transcript. On the free plan, creators cannot upload a transcript. On the free plan, a transcript that comes with an import (from Descript or a feed) stays private to the podcast team. On the free plan, creators can put a transcript in the show notes, which the RSS feed includes.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria ● 9.1.2.2 (Web) ● 10.1.2.2 (Non-web document) ● 11.1.2.2 (Open Functionality Software) ● 11.1.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Pinecast pages do not play video. Electronic Docs: Emails from Pinecast do not contain audio or video. Software: Pinecast is a web application. Refer to the Web results. Closed: Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it. Authoring Tool: Creators can upload only audio file types. When Pinecast imports a podcast, an episode whose file type is not audio fails to import. An import from Descript takes only the audio of the project.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria	Web: Not Applicable Electronic Docs: Not Applicable	Web: Pinecast pages do not play video. Electronic Docs: Emails from Pinecast do not contain audio or video.

Criteria	Conformance Level	Remarks and Explanations
● 9.1.2.3 (Web) ● 10.1.2.3 (Non-web document) ● 11.1.2.3.1 (Open Functionality Software) ● 11.1.2.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Software: Pinecast is a web application. Refer to the Web results. Closed: Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it. Authoring Tool: Creators can upload only audio file types. When Pinecast imports a podcast, an episode whose file type is not audio fails to import. An import from Descript takes only the audio of the project.
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria ● 9.1.3.1 (Web) ● 10.1.3.1 (Non-web document) ● 11.1.3.1.1 (Open Functionality Software) ● 11.1.3.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Supports	Software: Pinecast is a web application. Refer to the Web results. Closed: Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it. Authoring Tool: Show notes support headings (levels 1 to 3), lists, links and emphasis. They do not support tables or images.
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria ● 9.1.3.2 (Web) ● 10.1.3.2 (Non-web document) ● 11.1.3.2.1 (Open Functionality Software) ● 11.1.3.2.2 (Closed Software) ● 11.8.2 (Authoring Tool)	Web: Supports Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Supports	Software: Pinecast is a web application. Refer to the Web results. Closed: Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.

Criteria	Conformance Level	Remarks and Explanations
● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria ● 9.1.3.3 (Web) ● 10.1.3.3 (Non-web document) ● 11.1.3.3 (Open Functionality Software) ● 11.1.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Supports	Software: Pinecast is a web application. Refer to the Web results. Closed: Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria ● 9.1.4.1 (Web) ● 10.1.4.1 (Non-web document) ● 11.1.4.1 (Open Functionality Software) ● 11.1.4.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool)	Web: Supports Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Supports	Software: Pinecast is a web application. Refer to the Web results. Closed: Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.

Criteria	Conformance Level	Remarks and Explanations
● 602.3 (Support Docs)		
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria ● 9.1.4.2 (Web) ● 10.1.4.2 (Non-web document) ● 11.1.4.2 (Open Functionality Software) ● 11.1.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Supports	Web: No page plays audio when it opens. Audio starts only after the user starts it, for example with the Play button. Electronic Docs: Emails from Pinecast do not contain audio or video. Software: Pinecast is a web application. Refer to the Web results. Closed: Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it. Authoring Tool: No page plays audio when it opens. Audio starts only after the user starts it, for example with the Play button.
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria ● 9.2.1.1 (Web) ● 10.2.1.1 (Non-web document) ● 11.2.1.1.1 (Open Functionality Software) ● 11.2.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: See information in 5.1.3.1 through 5.1.3.16 Authoring Tool: Supports	Electronic Docs: Emails from Pinecast contain only text, images and links. The email application controls this behavior. Software: Pinecast is a web application. Refer to the Web results. Closed: See information in 5.1.3.1 through 5.1.3.16
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria ● 9.2.1.2 (Web)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable	Electronic Docs: Emails from Pinecast contain only text, images and links. The email application controls this behavior. Software: Pinecast is a web application. Refer to the

Criteria	Conformance Level	Remarks and Explanations
● 10.2.1.2 (Non-web document) ● 11.2.1.2 (Open Functionality Software) ● 11.2.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Closed: Not Applicable Authoring Tool: Supports	Web results. Closed: Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.2.1.4 (Web) ● 10.2.1.4 (Non-web document) ● 11.2.1.4.1 (Open Functionality Software) ● 11.2.1.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: See information in 5.1.3.1 through 5.1.3.16 Authoring Tool: Supports	Electronic Docs: Emails from Pinecast contain only text, images and links. The email application controls this behavior. Software: Pinecast is a web application. Refer to the Web results. Closed: See information in 5.1.3.1 through 5.1.3.16
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria ● 9.2.2.1 (Web) ● 10.2.2.1 (Non-web document) ● 11.2.2.1 (Open Functionality Software) ● 11.2.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software)	Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Supports	Web: A signed-in session ends after 24 hours with no activity, or 14 days after sign-in. Both limits are longer than 20 hours. Sign-in and account pages: The form to set a new password stops working 30 minutes after it opens. It gives no warning and no way to extend the time. Electronic Docs: Emails from Pinecast contain only text, images and links. The email application controls this behavior. Software: Pinecast is a web application. Refer to the Web results. Closed: Pinecast is a web application with no closed functionality. Users can use their own browser and

Criteria	Conformance Level	Remarks and Explanations
● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		assistive technology with it.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria ● 9.2.2.2 (Web) ● 10.2.2.2 (Non-web document) ● 11.2.2.2 (Open Functionality Software) ● 11.2.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Supports	Electronic Docs: Emails from Pinecast contain only text, images and links. The email application controls this behavior. Software: Pinecast is a web application. Refer to the Web results. Closed: Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria ● 9.2.3.1 (Web) ● 10.2.3.1 (Non-web document) ● 11.2.3.1 (Open Functionality Software) ● 11.2.3.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Supports	Software: Pinecast is a web application. Refer to the Web results. Closed: Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria	Web: Supports Electronic Docs: Not Applicable	Electronic Docs: Each email is one short document. The only part that each email repeats is a footer of two links, after the message.

Criteria	Conformance Level	Remarks and Explanations
● 9.2.4.1 (Web) ● 10.2.4.1 (Non-web document) – Does not apply ● 11.2.4.1 (Open Functionality Software) – Does not apply ● 11.2.4.1 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs	Software: Not Applicable Authoring Tool: Supports	Software: Pinecast is a web application. Refer to the Web results.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.2 (Web) ● 10.2.4.2 (Non-web document) ● 11.2.4.2 (Open Functionality Software) - Does not apply ● 11.2.4.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Supports	Software: Pinecast is a web application. Refer to the Web results.
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.3 (Web) ● 10.2.4.3 (Non-web document) ● 11.2.4.3 (Open Functionality Software) ● 11.2.4.3 (Closed Software) ● 11.8.2 (Authoring Tool)	Web: Supports Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Supports	Software: Pinecast is a web application. Refer to the Web results. Closed: Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.

Criteria	Conformance Level	Remarks and Explanations
● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.4 (Web) ● 10.2.4.4 (Non-web document) ● 11.2.4.4 (Open Functionality Software) ● 11.2.4.4 (Closed Software ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Supports	Software: Pinecast is a web application. Refer to the Web results. Closed: Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.2.5.1 (Web) ● 10.2.5.1 (Non-web document) ● 11.2.5.1 (Open Functionality Software) ● 11.2.5.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Supports	Electronic Docs: Emails from Pinecast contain only text, images and links. The email application controls this behavior. Software: Pinecast is a web application. Refer to the Web results. Closed: Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) Also applies to:	Web: Supports Electronic Docs: Not	Electronic Docs: Emails from Pinecast contain only text, images and links. The email application controls

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria ● 9.2.5.2 (Web) ● 10.2.5.2 (Non-web document) ● 11.2.5.2 (Open Functionality Software) ● 11.2.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Supports	this behavior. Software: Pinecast is a web application. Refer to the Web results. Closed: Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
2.5.3 Label in Name (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.2.5.3 (Web) ● 10.2.5.3 (Non-web document) ● 11.2.5.3.1 (Open Functionality Software) ● 11.2.5.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Supports	Software: Pinecast is a web application. Refer to the Web results. Closed: Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
2.5.4 Motion Actuation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.2.5.4 (Web) ● 10.2.5.4 (Non-web document) ● 11.2.5.4 (Open Functionality Software) ● 11.2.5.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Supports	Electronic Docs: Emails from Pinecast contain only text, images and links. The email application controls this behavior. Software: Pinecast is a web application. Refer to the Web results. Closed: Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
3.1.1 Language of Page (Level A) Also applies to:	Web: Supports Electronic Docs: Supports	Web: On podcast websites, the page language is the language of the podcast. Pinecast checks this language

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria ● 9.3.1.1 (Web) ● 10.3.1.1 (Non-web document) ● 11.3.1.1.1 (Open Functionality Software) ● 11.3.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Software: Not Applicable Closed: Not Applicable Authoring Tool: Supports	when a creator saves it and when it imports a podcast. An older podcast can have a language that is not valid. Its website then uses the language of its interface text. Other pages use the language of their interface text. Electronic Docs: Each email has the language of the person who gets it. Software: Pinecast is a web application. Refer to the Web results. Closed: Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria ● 9.3.2.1 (Web) ● 10.3.2.1 (Non-web document) ● 11.3.2.1 (Open Functionality Software) ● 11.3.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Supports	Software: Pinecast is a web application. Refer to the Web results. Closed: Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria ● 9.3.2.2 (Web) ● 10.3.2.2 (Non-web document) ● 11.3.2.2 (Open Functionality Software) ● 11.3.2.2 (Closed Software)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Electronic Docs: Emails from Pinecast contain no form fields. Software: Pinecast is a web application. Refer to the Web results. Closed: Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it. Authoring Tool: Content that creators make has no

Criteria	Conformance Level	Remarks and Explanations
● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		form fields. Its only controls are links and the controls that Pinecast adds, such as the web player.
3.2.6 Consistent Help (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Supports	Electronic Docs: Each email from Pinecast ends with the same footer, and its "Support" link is always in the same place. Software: Pinecast is a web application. Refer to the Web results.
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria ● 9.3.3.1 (Web) ● 10.3.3.1 (Non-web document) ● 11.3.3.1.1 (Open Functionality Software) ● 11.3.3.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Electronic Docs: Emails from Pinecast contain no form fields. Software: Pinecast is a web application. Refer to the Web results. Closed: Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it. Authoring Tool: Content that creators make has no form fields. Its only controls are links and the controls that Pinecast adds, such as the web player.
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria ● 9.3.3.2 (Web) ● 10.3.3.2 (Non-web document) ● 11.3.3.2 (Open Functionality Software) ● 11.3.3.2 (Closed Software)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Electronic Docs: Emails from Pinecast contain no form fields. Software: Pinecast is a web application. Refer to the Web results. Closed: Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it. Authoring Tool: Content that creators make has no

Criteria	Conformance Level	Remarks and Explanations
● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		form fields. Its only controls are links and the controls that Pinecast adds, such as the web player.
3.3.7 Redundant Entry (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Electronic Docs: Emails from Pinecast contain no form fields. Software: Pinecast is a web application. Refer to the Web results. Authoring Tool: Content that creators make has no form fields. Its only controls are links and the controls that Pinecast adds, such as the web player.
4.1.1 Parsing (Level A) Applies to: WCAG 2.0 and 2.1 WCAG 2.2 (obsolete and removed) - Does not apply EN 301 549 Criteria ● 9.4.1.1 (Web) ● 10.4.1.1 (Non-web document) ● 11.4.1.1.1 (Open Functionality Software) ● 11.4.1.1.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Supports	Web: The 2023 errata to WCAG 2.0 and 2.1 make this criterion always satisfied for HTML and XML. WCAG 2.2 removes it. Electronic Docs: The 2023 errata to WCAG 2.0 and 2.1 make this criterion always satisfied for HTML and XML. WCAG 2.2 removes it. Software: Pinecast is a web application. Refer to the Web results. Authoring Tool: The 2023 errata to WCAG 2.0 and 2.1 make this criterion always satisfied for HTML and XML. WCAG 2.2 removes it.
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria ● 9.4.1.2 (Web)	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Supports	Software: Pinecast is a web application. Refer to the Web results.

Criteria	Conformance Level	Remarks and Explanations
● 10.4.1.2 (Non-web document) ● 11.4.1.2.1 (Open Functionality Software) ● 11.4.1.2.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		

Table 2: Success Criteria, Level AA

Notes: Refer to the notes for Table 1.

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.2.4 (Web) ● 10.1.2.4 (Non-web document) ● 11.1.2.4 (Open Functionality Software) ● 11.1.2.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: The parts of Pinecast in the scope of this report do not provide live audio or video. Electronic Docs: The parts of Pinecast in the scope of this report do not provide live audio or video. Software: The parts of Pinecast in the scope of this report do not provide live audio or video. Closed: Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it. Authoring Tool: The parts of Pinecast in the scope of this report do not provide live audio or video.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria	Web: Not Applicable Electronic Docs: Not Applicable	Web: Pinecast pages in the scope of this report do not play video. Creators can upload only audio file types. When Pinecast imports a podcast, an episode whose

Criteria	Conformance Level	Remarks and Explanations
● 9.1.2.5 (Web) ● 10.1.2.5 (Non-web document) ● 11.1.2.5 (Open Functionality Software) ● 11.1.2.5 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	file type is not audio fails to import. Electronic Docs: Pinecast pages in the scope of this report do not play video. Creators can upload only audio file types. When Pinecast imports a podcast, an episode whose file type is not audio fails to import. Software: Pinecast pages in the scope of this report do not play video. Creators can upload only audio file types. When Pinecast imports a podcast, an episode whose file type is not audio fails to import. Closed: Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it. Authoring Tool: Pinecast pages in the scope of this report do not play video. Creators can upload only audio file types. When Pinecast imports a podcast, an episode whose file type is not audio fails to import.
1.3.4 Orientation (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.1.3.4 (Web) ● 10.1.3.4 (Non-web document) ● 11.1.3.4 (Open Functionality Software) ● 11.1.3.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Supports	Software: Pinecast is a web application. Refer to the Web results. Closed: Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.1.3.5 (Web) ● 10.1.3.5 (Non-web document) ● 11.1.3.5.1 (Open Functionality Software) ● 11.1.3.5.2 (Closed Software)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Electronic Docs: Emails from Pinecast contain no form fields. Software: Pinecast is a web application. Refer to the Web results. Closed: Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.

Criteria	Conformance Level	Remarks and Explanations
● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply		Authoring Tool: Content that creators make has no form fields. Its only controls are links and the controls that Pinecast adds, such as the web player.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.4.3 (Web) ● 10.1.4.3 (Non-web document) ● 11.1.4.3 (Open Functionality Software) ● 11.1.4.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Supports	Software: Pinecast is a web application. Refer to the Web results. Closed: Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it. Authoring Tool: Creators can choose colors for podcast websites and for some players. Each website theme and player theme starts with colors that have enough contrast. The website builder and the player color settings warn about colors that can be hard to see.
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.4.4 (Web) ● 10.1.4.4 (Non-web document) ● 11.1.4.4.1 (Open Functionality Software) ● 11.1.4.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Supports	Software: Pinecast is a web application. Refer to the Web results. Closed: Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
1.4.5 Images of Text (Level AA)	Web: Supports	Software: Pinecast is a web application. Refer to the

Criteria	Conformance Level	Remarks and Explanations
Also applies to: EN 301 549 Criteria ● 9.1.4.5 (Web) ● 10.1.4.5 (Non-web document) ● 11.1.4.5.1 (Open Functionality Software) ● 11.1.4.5.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Electronic Docs: Supports Software: Not Applicable Authoring Tool: Supports	Web results.
1.4.10 Reflow (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.1.4.10 (Web) ● 10.1.4.10 (Non-web document) ● 11.1.4.10 (Open Functionality Software) ● 11.1.4.10 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Supports	Software: Pinecast is a web application. Refer to the Web results. Closed: Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.1.4.11 (Web) ● 10.1.4.11 (Non-web document) ● 11.1.4.11 (Open Functionality Software) ● 11.1.4.11 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Supports	Software: Pinecast is a web application. Refer to the Web results. Closed: Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
1.4.12 Text Spacing (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.1.4.12 (Web) ● 10.1.4.12 (Non-web document) ● 11.1.4.12 (Open Functionality Software) ● 11.1.4.12 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Supports	Web: Web players: In the web players, a long title, subtitle or caption ends with an ellipsis. In the flat theme, and in the thick theme below 500 pixels, the title and subtitle can wrap to two lines first. With more text spacing, less of the text shows, and the flat and thick themes can hide the subtitle or caption line. Screen readers read the full text. Software: Pinecast is a web application. Refer to the Web results. Closed: Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.1.4.13 (Web) ● 10.1.4.13 (Non-web document) ● 11.1.4.13 (Open Functionality Software) ● 11.1.4.13 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Supports	Electronic Docs: Emails from Pinecast do not show content on hover or focus. Software: Pinecast is a web application. Refer to the Web results. Closed: Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria ● 9.2.4.5 (Web) ● 10.2.4.5 (Non-web document) – Does not apply ● 11.2.4.5 (Open Functionality Software) – Does not apply ● 11.2.4.5 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Supports	Electronic Docs: Each email is one short document without repeated navigation. Software: Pinecast is a web application. Refer to the Web results.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs		
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria ● 9.2.4.6 (Web) ● 10.2.4.6 (Non-web document) ● 11.2.4.6 (Open Functionality Software) ● 11.2.4.6 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Supports	Software: Pinecast is a web application. Refer to the Web results. Closed: Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria ● 9.2.4.7 (Web) ● 10.2.4.7 (Non-web document) ● 11.2.4.7 (Open Functionality Software) ● 11.2.4.7 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Supports	Electronic Docs: Emails do not change or hide the focus indicator of the email application. Software: Pinecast is a web application. Refer to the Web results. Closed: Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Web: Supports	Electronic Docs: Emails have no content that stays on

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Electronic Docs: Supports Software: Not Applicable Authoring Tool: Supports	top of the message, so nothing covers the link that has focus. Software: Pinecast is a web application. Refer to the Web results.
2.5.7 Dragging Movements (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Supports	Electronic Docs: Emails from Pinecast contain only text, images and links. The email application controls this behavior. Software: Pinecast is a web application. Refer to the Web results.
2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Supports	Software: Pinecast is a web application. Refer to the Web results.
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.1.2 (Web) ● 10.3.1.2 (Non-web document) ● 11.3.1.2 (Open Functionality Software) – Does not apply ● 11.3.1.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Supports	Software: Pinecast is a web application. Refer to the Web results. Authoring Tool: Podcast websites, the web players, the short-link pages, the tip jar and the feedback forms mark podcast text with the language of the podcast. Subscriber updates and tip receipts mark the text that the creator writes in the same way. In the Markdown view of the show notes, creators can also mark a part with its own language. The rich text view keeps these marks, also in formatted text that creators paste into it.
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.2.3 (Web) ● 10.3.2.3 (Non-web document) – Does not apply ● 11.3.2.3 (Open Functionality Software) – Does not apply ● 11.3.2.3 (Closed Software) – Does not apply	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Supports	Electronic Docs: Each email is one short document without repeated navigation. Software: Pinecast is a web application. Refer to the Web results.

Criteria	Conformance Level	Remarks and Explanations
● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs		
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.2.4 (Web) ● 10.3.2.4 (Non-web document) – Does not apply ● 11.3.2.4 (Open Functionality Software) – Does not apply ● 11.3.2.4 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Supports	Software: Pinecast is a web application. Refer to the Web results.
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.3.3 (Web) ● 10.3.3.3 (Non-web document) ● 11.3.3.3 (Open Functionality Software) ● 11.3.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Electronic Docs: Emails from Pinecast contain no form fields. Software: Pinecast is a web application. Refer to the Web results. Closed: Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it. Authoring Tool: Content that creators make has no form fields. Its only controls are links and the controls that Pinecast adds, such as the web player.

Criteria	Conformance Level	Remarks and Explanations
● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.3.4 (Web) ● 10.3.3.4 (Non-web document) ● 11.3.3.4 (Open Functionality Software) ● 11.3.3.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: New tips and new subscriptions go through Stripe Checkout. The tip jar asks the listener to confirm before it changes the amount of a recurring tip, cancels it or renews it. In the dashboard and the website builder, other payments, plan changes and most deletions ask the user to confirm. Sign-up checks the data before it makes the account. Electronic Docs: Emails from Pinecast contain no form fields. Software: Pinecast is a web application. Refer to the Web results. Closed: Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it. Authoring Tool: Content that creators make has no form fields. Its only controls are links and the controls that Pinecast adds, such as the web player.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Dashboard sign-in uses an email address and a password, which password managers can fill in. Two-factor sign-in also asks for a code, and users can paste it. The tip jar sends a sign-in link by email after a Google reCAPTCHA check. Private podcast websites ask for a password. Electronic Docs: Emails from Pinecast contain no form fields. Software: Pinecast is a web application. Refer to the Web results. Authoring Tool: Content that creators make has no form fields. Its only controls are links and the controls that Pinecast adds, such as the web player.
4.1.3 Status Messages (Level AA 2.1 and 2.2) Also applies to:	Web: Supports Electronic Docs: Not	Electronic Docs: Emails from Pinecast contain only text, images and links. The email application controls

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria ● 9.4.1.3 (Web) ● 10.4.1.3 (Non-web document) ● 11.4.1.3 (Open Functionality Software) ● 11.4.1.3 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Applicable Software: Not Applicable Authoring Tool: Supports	this behavior. Software: Pinecast is a web application. Refer to the Web results.

Table 3: Success Criteria, Level AAA

Notes: Pinecast has not evaluated the product against Level AAA. The rows for video and live media are Not Applicable, for the same reasons as in Tables 1 and 2.

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Pinecast pages in the scope of this report do not play video. Electronic Docs: Emails from Pinecast do not contain audio or video. Software: Pinecast is a web application. Refer to the Web results. Authoring Tool: Creators can upload only audio file types. When Pinecast imports a podcast, an episode whose file type is not audio fails to import.
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Pinecast pages in the scope of this report do not play video. Electronic Docs: Emails from Pinecast do not contain audio or video. Software: Pinecast is a web application. Refer to the Web results. Authoring Tool: Creators can upload only audio file types. When Pinecast imports a podcast, an episode

Criteria	Conformance Level	Remarks and Explanations
		whose file type is not audio fails to import.
1.2.8 Media Alternative (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Pinecast pages in the scope of this report do not play video. Electronic Docs: Emails from Pinecast do not contain audio or video. Software: Pinecast is a web application. Refer to the Web results. Authoring Tool: Creators can upload only audio file types. When Pinecast imports a podcast, an episode whose file type is not audio fails to import.
1.2.9 Audio-only (Live) (Level AAA) EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: The parts of Pinecast in the scope of this report do not provide live audio or video. Electronic Docs: The parts of Pinecast in the scope of this report do not provide live audio or video. Software: The parts of Pinecast in the scope of this report do not provide live audio or video. Authoring Tool: The parts of Pinecast in the scope of this report do not provide live audio or video.
1.3.6 Identify Purpose (Level AAA 2.1 and 2.2) EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Evaluated	Software: Pinecast is a web application. Refer to the Web results.
1.4.6 Contrast (Enhanced) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Evaluated	Software: Pinecast is a web application. Refer to the Web results.
1.4.7 Low or No Background Audio (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated Electronic Docs: Not Evaluated Software: Not Applicable	Software: Pinecast is a web application. Refer to the Web results.

Criteria	Conformance Level	Remarks and Explanations
	Authoring Tool: Not Evaluated	
1.4.8 Visual Presentation (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Evaluated	Software: Pinecast is a web application. Refer to the Web results.
1.4.9 Images of Text (No Exception) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Evaluated	Software: Pinecast is a web application. Refer to the Web results.
2.1.3 Keyboard (No Exception) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Evaluated	Software: Pinecast is a web application. Refer to the Web results.
2.2.3 No Timing (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Evaluated	Software: Pinecast is a web application. Refer to the Web results.
2.2.4 Interruptions (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Evaluated	Software: Pinecast is a web application. Refer to the Web results.
2.2.5 Re-authenticating (Level AAA) EN 301 549 Criteria – Does not apply	Web: Not Evaluated Electronic Docs: Not	Software: Pinecast is a web application. Refer to the Web results.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply	Evaluated Software: Not Applicable Authoring Tool: Not Evaluated	
2.2.6 Timeouts (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Evaluated	Software: Pinecast is a web application. Refer to the Web results.
2.3.2 Three Flashes (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Evaluated	Software: Pinecast is a web application. Refer to the Web results.
2.3.3 Animation from Interactions (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Evaluated	Software: Pinecast is a web application. Refer to the Web results.
2.4.8 Location (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Evaluated	Software: Pinecast is a web application. Refer to the Web results.
2.4.9 Link Purpose (Link Only) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Evaluated	Software: Pinecast is a web application. Refer to the Web results.

Criteria	Conformance Level	Remarks and Explanations
2.4.10 Section Headings (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Evaluated	Software: Pinecast is a web application. Refer to the Web results.
2.4.12 Focus Not Obscured (Enhanced) (Level AAA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Evaluated	Software: Pinecast is a web application. Refer to the Web results.
2.4.13 Focus Appearance (Level AAA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Evaluated	Software: Pinecast is a web application. Refer to the Web results.
2.5.5 Target Size (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Evaluated	Software: Pinecast is a web application. Refer to the Web results.
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Evaluated	Software: Pinecast is a web application. Refer to the Web results.
3.1.3 Unusual Words (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated Electronic Docs: Not Evaluated Software: Not Applicable	Software: Pinecast is a web application. Refer to the Web results.

Criteria	Conformance Level	Remarks and Explanations
	Authoring Tool: Not Evaluated	
3.1.4 Abbreviations (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Evaluated	Software: Pinecast is a web application. Refer to the Web results.
3.1.5 Reading Level (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Evaluated	Software: Pinecast is a web application. Refer to the Web results.
3.1.6 Pronunciation (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Evaluated	Software: Pinecast is a web application. Refer to the Web results.
3.2.5 Change on Request (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Evaluated	Software: Pinecast is a web application. Refer to the Web results.
3.3.5 Help (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Evaluated	Software: Pinecast is a web application. Refer to the Web results.
3.3.6 Error Prevention (All) (Level AAA) EN 301 549 Criteria – Does not apply	Web: Not Evaluated Electronic Docs: Not	Software: Pinecast is a web application. Refer to the Web results.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply	Evaluated Software: Not Applicable Authoring Tool: Not Evaluated	
3.3.9 Accessible Authentication (Enhanced) (Level AAA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Evaluated	Software: Pinecast is a web application. Refer to the Web results.

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Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Based on the WCAG results for screen reader users. Open defects affect these criteria: 2.2.1 Timing Adjustable.
302.2 With Limited Vision	Partially Supports	Based on the WCAG results for users with limited vision. These users can use magnification, high contrast, larger text or a screen reader. Open defects affect these criteria: 1.4.12 Text Spacing, 2.2.1 Timing Adjustable.
302.3 Without Perception of Color	Supports	Based on the WCAG results for use of color, contrast, images of text, sensory characteristics and error identification.
302.4 Without Hearing	Partially Supports	Based on the WCAG results for text alternatives, transcripts, captions, sensory characteristics and time limits. People who use sign language can need more time to read text. Pinecast pages play no video and no live media, so the caption rows are Not Applicable. When listeners can see the transcript of an episode, the web players link to it. Open defects affect these criteria: 2.2.1 Timing Adjustable.
302.5 With Limited Hearing	Partially Supports	Based on the WCAG results for transcripts, captions, sensory

Criteria	Conformance Level	Remarks and Explanations
		characteristics, audio control and time limits. Users with limited hearing can also use the modes for users without hearing. Open defects affect these criteria: 2.2.1 Timing Adjustable.
302.6 Without Speech	Supports	No Pinecast function in the scope of this report needs speech for input, control or operation.
302.7 With Limited Manipulation	Partially Supports	Based on the WCAG results for keyboard, pointer and speech input, device motion and screen orientation. This row also uses the results for time limits, navigation, focus, changes of context and form entry. Open defects affect these criteria: 2.2.1 Timing Adjustable.
302.8 With Limited Reach and Strength	Supports	Pinecast has no physical controls. Based on the WCAG results for keyboard, pointer and speech input, device motion, target size and screen orientation.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Based on the WCAG results for time limits, predictable behavior, navigation, focus, text spacing, language, errors and help. This row also uses the results for transcripts, sensory characteristics, form entry, sign-in, pointer input, content on hover or focus, and status messages. Open defects affect these criteria: 1.4.12 Text Spacing, 2.2.1 Timing Adjustable.

Chapter 4: Hardware

Notes: Pinecast is a web service. It has no hardware.

Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	Pinecast is a web application. It has no access to platform accessibility services. Section 501.1 does not require 502 and 503 for such applications if they conform to WCAG 2.0 Level A and AA. Refer to the WCAG results. The gaps there also apply here.
502.2.2 No Disruption of Accessibility Features	Not Applicable	Pinecast is a web application. It has no access to platform accessibility services. Section 501.1 does not require 502 and 503 for such applications if they conform to WCAG 2.0 Level A and AA. Refer to the WCAG results. The gaps there also apply here.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	Pinecast is a web application. It has no access to platform accessibility services. Section 501.1 does not require 502 and 503 for such applications if they conform to WCAG 2.0 Level A and AA. Refer to the WCAG results. The gaps there also apply here.
502.3.2 Modification of Object Information	Not Applicable	Pinecast is a web application. It has no access to platform accessibility services. Section 501.1 does not require 502 and 503 for such applications if they conform to WCAG 2.0 Level A and AA. Refer to the WCAG results. The gaps there also apply

Criteria	Conformance Level	Remarks and Explanations
		here.
502.3.3 Row, Column, and Headers	Not Applicable	Pinecast is a web application. It has no access to platform accessibility services. Section 501.1 does not require 502 and 503 for such applications if they conform to WCAG 2.0 Level A and AA. Refer to the WCAG results. The gaps there also apply here.
502.3.4 Values	Not Applicable	Pinecast is a web application. It has no access to platform accessibility services. Section 501.1 does not require 502 and 503 for such applications if they conform to WCAG 2.0 Level A and AA. Refer to the WCAG results. The gaps there also apply here.
502.3.5 Modification of Values	Not Applicable	Pinecast is a web application. It has no access to platform accessibility services. Section 501.1 does not require 502 and 503 for such applications if they conform to WCAG 2.0 Level A and AA. Refer to the WCAG results. The gaps there also apply here.
502.3.6 Label Relationships	Not Applicable	Pinecast is a web application. It has no access to platform accessibility services. Section 501.1 does not require 502 and 503 for such applications if they conform to WCAG 2.0 Level A and AA. Refer to the WCAG results. The gaps there also apply here.
502.3.7 Hierarchical Relationships	Not Applicable	Pinecast is a web application. It has no access to platform accessibility services. Section 501.1 does not require 502 and 503 for such applications if they conform to WCAG 2.0 Level A and AA. Refer to the

Criteria	Conformance Level	Remarks and Explanations
		WCAG results. The gaps there also apply here.
502.3.8 Text	Not Applicable	Pinecast is a web application. It has no access to platform accessibility services. Section 501.1 does not require 502 and 503 for such applications if they conform to WCAG 2.0 Level A and AA. Refer to the WCAG results. The gaps there also apply here.
502.3.9 Modification of Text	Not Applicable	Pinecast is a web application. It has no access to platform accessibility services. Section 501.1 does not require 502 and 503 for such applications if they conform to WCAG 2.0 Level A and AA. Refer to the WCAG results. The gaps there also apply here.
502.3.10 List of Actions	Not Applicable	Pinecast is a web application. It has no access to platform accessibility services. Section 501.1 does not require 502 and 503 for such applications if they conform to WCAG 2.0 Level A and AA. Refer to the WCAG results. The gaps there also apply here.
502.3.11 Actions on Objects	Not Applicable	Pinecast is a web application. It has no access to platform accessibility services. Section 501.1 does not require 502 and 503 for such applications if they conform to WCAG 2.0 Level A and AA. Refer to the WCAG results. The gaps there also apply here.
502.3.12 Focus Cursor	Not Applicable	Pinecast is a web application. It has no access to platform accessibility services. Section 501.1 does not require 502 and 503 for such applications if they conform

Criteria	Conformance Level	Remarks and Explanations
		to WCAG 2.0 Level A and AA. Refer to the WCAG results. The gaps there also apply here.
502.3.13 Modification of Focus Cursor	Not Applicable	Pinecast is a web application. It has no access to platform accessibility services. Section 501.1 does not require 502 and 503 for such applications if they conform to WCAG 2.0 Level A and AA. Refer to the WCAG results. The gaps there also apply here.
502.3.14 Event Notification	Not Applicable	Pinecast is a web application. It has no access to platform accessibility services. Section 501.1 does not require 502 and 503 for such applications if they conform to WCAG 2.0 Level A and AA. Refer to the WCAG results. The gaps there also apply here.
502.4 Platform Accessibility Features	Not Applicable	Pinecast is a web application. It has no access to platform accessibility services. Section 501.1 does not require 502 and 503 for such applications if they conform to WCAG 2.0 Level A and AA. Refer to the WCAG results. The gaps there also apply here.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not Applicable	Pinecast is a web application. It has no access to platform accessibility services. Section 501.1 does not require 502 and 503 for such applications if they conform to WCAG 2.0 Level A and AA. Refer to the WCAG results. The gaps there also apply here.
503.3 Alternative User Interfaces	Not Applicable	Pinecast is a web application. It has no access to platform accessibility services.

Criteria	Conformance Level	Remarks and Explanations
		Section 501.1 does not require 502 and 503 for such applications if they conform to WCAG 2.0 Level A and AA. Refer to the WCAG results. The gaps there also apply here.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	Pinecast pages do not play video.
503.4.2 Audio Description Controls	Not Applicable	Pinecast pages do not play video.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing	Supports	Based on the "Authoring Tool" results in the WCAG section.
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Supports	Pinecast converts show notes from Markdown to HTML and RSS. The server keeps the language and text direction marks of the tags that it allows. It changes headings below level 3 to level 3, because podcast apps show only three levels. On the paid plans, creators can upload a transcript with a new episode or later. Pinecast converts SRT and SBV transcripts to WebVTT, and keeps the text, the times and the speaker names. It also keeps the language spans of a WebVTT transcript. Pinecast also converts Markdown pages on podcast websites. When Pinecast imports a podcast from another host, it also imports the transcripts that the feed lists. It skips a transcript that it cannot get or read.
504.2.2 PDF Export	Not Applicable	Pinecast does not export PDF files.
504.3 Prompts	Supports	The new podcast form asks for the language of the podcast. The website

Criteria	Conformance Level	Remarks and Explanations
		builder and the player color settings warn when colors can be hard to see. They usually also suggest a color that is easier to see. On the paid plans, the new episode form offers a transcript. Pinecast can make the transcript, or the creator can upload one. The free plan has no transcripts, websites or player colors, so it has no prompts for them.
504.4 Templates	Supports	Podcast websites start from one of thirteen themes. The episode player uses one of six themes. The playlist players use one design with colors from the creator. The website builder and the player settings say that each website theme and each episode player theme supports accessible content. The website builder also has color palettes. When a creator picks a palette, the builder changes each color that does not have enough contrast, where one change can fix it. In five player themes, a long title or caption can end with an ellipsis. Refer to 1.4.12. Section 508 checks templates against WCAG 2.0, which does not include 1.4.12.

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	The Accessibility section of the help

Criteria	Conformance Level	Remarks and Explanations
		center lists the accessibility features and tells how to use them. It has articles about the color scheme, transcripts, keyboard use, zoom, reduced motion, color contrast and language. The accessibility statement on www.pinecast.com links to this section.
602.3 Electronic Support Documentation	Partially Supports	The help center at help.pinecast.com uses Help Scout Docs. Pinecast writes the content. Help Scout makes the platform. Pinecast corrects some defects of the Help Scout theme with custom CSS and scripts. A script sets the page language and lets users zoom. Without scripts, the page has no language, and some browsers block pinch zoom. Help center and support: At a width of 320 CSS pixels, two help center articles scroll sideways: "Transcripts" and "Password-protected podcasts". Help center and support: In some help center articles, the caption of a figure has a contrast of 3.15:1 or 2.87:1 with its background. Help center and support: Many screenshots in help center articles have no text alternative.
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	Pinecast supplies all support documentation in electronic form.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Support answers questions about the accessibility features by email at support@pinecast.com. The help center article "Getting Help with Accessibility" and the accessibility statement give this address.

Criteria	Conformance Level	Remarks and Explanations
603.3 Accommodation of Communication Needs	Supports	Users can contact support by email at support@pinecast.com, or with the Help Scout message form. In the dashboard, the "Support" menu in the header gives both, and a link to the help center. When the message form does not load, the menu still gives the email address. On the sign-in pages, the "Support" link opens the message form, or the help center when the form does not load. In the help center, the "Contact" link opens the message form. The article "Getting Help with Accessibility" gives the email address.

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Notes:

Clause 4: Functional Performance Statements (FPS)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	Based on the WCAG results for screen reader users. Open defects affect these criteria: 2.2.1 Timing Adjustable.
4.2.2 Usage with limited vision	Partially Supports	Based on the WCAG results for users with limited vision. These users can use magnification, high contrast, larger text or a screen reader. Open defects affect these criteria: 1.4.12 Text Spacing, 2.2.1 Timing Adjustable.
4.2.3 Usage without perception of colour	Supports	Based on the WCAG results for use of color, contrast, images of text, sensory characteristics and error identification.
4.2.4 Usage without hearing	Partially Supports	Based on the WCAG results for text alternatives, transcripts, captions, sensory characteristics and time limits. People who use sign language can need more time to read text. Pinecast pages play no video and no live media, so the caption rows are Not Applicable. When listeners can see the transcript of an episode, the web players link to it. Open defects affect these criteria: 2.2.1 Timing Adjustable.
4.2.5 Usage with limited hearing	Partially Supports	Based on the WCAG results for transcripts, captions, sensory characteristics, audio control and time

Criteria	Conformance Level	Remarks and Explanations
		limits. Users with limited hearing can also use the modes for users without hearing. Open defects affect these criteria: 2.2.1 Timing Adjustable.
4.2.6 Usage with no or limited vocal capability	Supports	No Pinecast function in the scope of this report needs speech for input, control or operation.
4.2.7 Usage with limited manipulation or strength	Partially Supports	Based on the WCAG results for keyboard, pointer and speech input, device motion and screen orientation. This row also uses the results for time limits, navigation, focus, changes of context and form entry. Open defects affect these criteria: 2.2.1 Timing Adjustable.
4.2.8 Usage with limited reach	Not Applicable	Pinecast is a web service. It is not a free-standing or installed product, so it has no operational elements to reach.
4.2.9 Minimize photosensitive seizure triggers	Supports	Based on the WCAG result for flashes.
4.2.10 Usage with limited cognition, language or learning	Partially Supports	Based on the WCAG results for time limits, predictable behavior, navigation, focus, text spacing, language, errors and help. This row also uses the results for transcripts, sensory characteristics, form entry, sign-in, pointer input, content on hover or focus, and status messages. Open defects affect these criteria: 1.4.12 Text Spacing, 2.2.1 Timing Adjustable.
4.2.11 Privacy	Supports	Pinecast does not detect assistive technology. It gives users of accessibility features the same privacy as other users. Password fields hide the characters that users type, so screen readers do not speak them.

Clause 5: Generic Requirements

Notes:

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Not Applicable	Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
5.1.2 General	Not Applicable	Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
5.1.2.1 Closed functionality	Not Applicable	Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
5.1.2.2 Assistive technology	Not Applicable	Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
5.1.3 Non-visual access	Not Applicable	Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
5.1.3.1 Audio output of visual information	Not Applicable	Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
5.1.3.2 Auditory output delivery including speech	Not Applicable	Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
5.1.3.3 Auditory output correlation	Not Applicable	Pinecast is a web application with no closed functionality. Users can use their

Criteria	Conformance Level	Remarks and Explanations
		own browser and assistive technology with it.
5.1.3.4 Speech output user control	Not Applicable	Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
5.1.3.5 Speech output automatic interruption	Not Applicable	Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
5.1.3.6 Speech output for non-text content	Not Applicable	Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
5.1.3.7 Speech output for video information	Not Applicable	Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
5.1.3.8 Masked entry	Not Applicable	Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
5.1.3.9 Private access to personal data	Not Applicable	Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
5.1.3.10 Non-interfering audio output	Not Applicable	Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
5.1.3.11 Private listening volume	Not Applicable	Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology

Criteria	Conformance Level	Remarks and Explanations
		with it.
5.1.3.12 Speaker volume	Not Applicable	Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
5.1.3.13 Volume reset	Not Applicable	Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
5.1.3.14 Spoken languages	Not Applicable	Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
5.1.3.15 Non-visual error identification	Not Applicable	Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
5.1.4 Functionality closed to text enlargement	Not Applicable	Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
5.1.5 Visual output for auditory information	Not Applicable	Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
5.1.6 Operation without keyboard interface	Not Applicable	Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.

Criteria	Conformance Level	Remarks and Explanations
5.1.6.1 Closed functionality	Not Applicable	Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
5.1.6.2 Input focus	Not Applicable	Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
5.1.7 Access without speech	Not Applicable	Pinecast is a web application with no closed functionality. Users can use their own browser and assistive technology with it.
5.2 Activation of accessibility features	Supports	Users can choose a light or dark color scheme in the dashboard settings. By default, Pinecast follows the system setting.
5.3 Biometrics	Not Applicable	Pinecast does not use biometrics.
5.4 Preservation of accessibility information during conversion	Supports	Pinecast converts show notes to HTML and RSS, and transcripts from SRT, SBV, JSON or HTML to WebVTT. It also converts Markdown pages to HTML on podcast websites, and imports podcasts and their transcripts from other hosts.
5.5 Operable parts	Not Applicable	Pinecast is a web application. It has no physical operable parts. For the controls on the screen, refer to the WCAG results.
5.5.1 Means of operation	Not Applicable	Pinecast is a web application. It has no physical operable parts. For the controls on the screen, refer to the WCAG results.
5.5.2 Operable parts discernibility	Not Applicable	Pinecast is a web application. It has no physical operable parts. For the controls on the screen, refer to the WCAG results.
5.6 Locking or toggle controls	Not Applicable	Pinecast is a web application. It has no

Criteria	Conformance Level	Remarks and Explanations
		locking or toggle keys, such as Caps Lock. For the switches and check boxes on the screen, refer to the WCAG results.
5.6.1 Tactile or auditory status	Not Applicable	Pinecast is a web application. It has no locking or toggle keys, such as Caps Lock. For the switches and check boxes on the screen, refer to the WCAG results.
5.6.2 Visual status	Not Applicable	Pinecast is a web application. It has no locking or toggle keys, such as Caps Lock. For the switches and check boxes on the screen, refer to the WCAG results.
5.7 Key repeat	Not Applicable	Pinecast is a web application. It has no keyboard and no key repeat function. The key repeat settings of the operating system apply.
5.8 Double-strike key acceptance	Not Applicable	Pinecast is a web application. It has no keyboard or keypad. The keyboard settings of the operating system apply.
5.9 Simultaneous user actions	Supports	Some keyboard shortcuts use more than one key, for example Ctrl+K. Users can press the keys one after the other with the Sticky Keys feature of the operating system. No other function needs two actions at the same time.

Clause 6: ICT with Two-Way Voice Communication

Notes: No part of Pinecast in the scope of this report has two-way voice communication. Pinecast Studio has two-way voice, but it is not in the scope of this report.

Clause 7: ICT with Video Capabilities

Notes: Pinecast pages do not play video, and creators can upload only audio file types. When Pinecast imports a podcast from another host, an episode whose file type is not audio fails to import. Pinecast does not copy that file or put the episode in the RSS feed. Pinecast does not support video. Video episodes that Pinecast imported before this check are not supported.

Clause 8: Hardware

Notes: Pinecast is a web service. It has no hardware.

Clause 9: Web *(see WCAG 2.x section)*

Notes: Refer to the WCAG 2.2 section.

Clause 10: Non-Web Documents

Notes:

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)	Not Applicable	This clause is informative. Refer to the "Electronic Docs" results in the WCAG section.
10.1.1.1 through 10.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
10.5 Caption positioning	Not Applicable	Emails that Pinecast writes, transcript files (WebVTT and plain text) and CSV files do not contain video. Pinecast removes video and other embedded media from the subscriber updates that creators write.
10.6 Audio description timing	Not Applicable	Emails that Pinecast writes, transcript files (WebVTT and plain text) and CSV files do not contain video. Pinecast removes video and other embedded media from the subscriber updates that creators write.

Clause 11: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Not Applicable	This clause is informative.
11.1.1.1 through 11.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
11.5 Interoperability with assistive technology	Not Applicable	Pinecast is web content, so clause 9 applies instead. Refer to the WCAG results.
11.5.1 Closed functionality	Not Applicable	Pinecast has no closed functionality.
11.5.2 Accessibility services	Not Applicable	Pinecast is web content, so clause 9 applies instead. Refer to the WCAG results.
11.5.2.1 Platform accessibility service support for software that provides a user interface	Not Applicable	This clause applies to platform software. Pinecast is a web application, not a platform.
11.5.2.2 Platform accessibility service support for assistive technologies	Not Applicable	This clause applies to platform software. Pinecast is a web application, not a platform.
11.5.2.3 Use of accessibility services	Not Applicable	Pinecast is web content, so clause 9 applies instead. Refer to the WCAG results.
11.5.2.4 Assistive technology	Not Applicable	Pinecast is not assistive technology.
11.5.2.5 Object information	Not Applicable	Pinecast is web content, so clause 9 applies instead. Refer to the WCAG results.
11.5.2.6 Row, column, and headers	Not Applicable	Pinecast is web content, so clause 9 applies instead. Refer to the WCAG results.
11.5.2.7 Values	Not Applicable	Pinecast is web content, so clause 9 applies instead. Refer to the WCAG results.
11.5.2.8 Label relationships	Not Applicable	Pinecast is web content, so clause 9

Criteria	Conformance Level	Remarks and Explanations
		applies instead. Refer to the WCAG results.
11.5.2.9 Parent-child relationships	Not Applicable	Pinecast is web content, so clause 9 applies instead. Refer to the WCAG results.
11.5.2.10 Text	Not Applicable	Pinecast is web content, so clause 9 applies instead. Refer to the WCAG results.
11.5.2.11 List of available actions	Not Applicable	Pinecast is web content, so clause 9 applies instead. Refer to the WCAG results.
11.5.2.12 Execution of available actions	Not Applicable	Pinecast is web content, so clause 9 applies instead. Refer to the WCAG results.
11.5.2.13 Tracking of focus and selection attributes	Not Applicable	Pinecast is web content, so clause 9 applies instead. Refer to the WCAG results.
11.5.2.14 Modification of focus and selection attributes	Not Applicable	Pinecast is web content, so clause 9 applies instead. Refer to the WCAG results.
11.5.2.15 Change notification	Not Applicable	Pinecast is web content, so clause 9 applies instead. Refer to the WCAG results.
11.5.2.16 Modifications of states and properties	Not Applicable	Pinecast is web content, so clause 9 applies instead. Refer to the WCAG results.
11.5.2.17 Modifications of values and text	Not Applicable	Pinecast is web content, so clause 9 applies instead. Refer to the WCAG results.
11.6 Documented accessibility usage	Not Applicable	Pinecast is web content, so clause 9 applies instead. Refer to the WCAG results.
11.6.1 User control of accessibility features	Not Applicable	This clause applies to platform software.

Criteria	Conformance Level	Remarks and Explanations
		Pinecast is a web application, not a platform.
11.6.2 No disruption of accessibility features	Not Applicable	Pinecast is web content, so clause 9 applies instead. Refer to the WCAG results.
11.7 User preferences	Supports	For web content, the platform is the browser (11.7, note 2). Pinecast follows the zoom and the forced colors mode of the browser. The dashboard, the website builder, the sign-in pages, the tip jar, short-link pages and feedback forms also follow the color scheme of the system. So do the emails from Pinecast, in email apps that support it, but not the updates that a podcast sends to its subscribers. Podcast websites use the colors that the creator chooses. So do the web players, but on short-link pages and in the tip jar, the player takes the color scheme of the page.
11.8 Authoring tools	Supports	Refer to 11.8.1 to 11.8.5.
11.8.1 Content technology	Supports	Pinecast makes HTML pages, RSS and JSON feeds, JSON chapters, and WebVTT and plain-text transcripts. It also writes tags and chapters into MP3 and M4A files. HTML and WebVTT support the accessibility information that WCAG needs. Thus this row takes the results of 11.8.2 to 11.8.5.
11.8.2 Accessible content creation	Supports	Based on the "Authoring Tool" results in the WCAG section. On paid plans, the new episode form offers a transcript. Pinecast can make it, or the creator can upload one. The website builder and the

Criteria	Conformance Level	Remarks and Explanations
		player color settings warn about colors that are hard to see.
11.8.3 Preservation of accessibility information in transformations	Supports	Pinecast converts show notes to HTML and RSS, and keeps the language and text direction marks of the tags that it allows. Creators upload transcripts in SRT, SBV or WebVTT on a Transcript tab or in the new episode form. Pinecast serves them to listeners as WebVTT, plain text and HTML. It keeps the speaker names. The WebVTT file also keeps the language spans of the transcript. On a plan without transcripts, listeners get only the transcripts that the owner bought from Pinecast. When Pinecast imports a podcast from another host, it also imports the transcripts that the feed lists.
11.8.4 Repair assistance	Supports	The website builder and the player color settings check the contrast of the colors that a creator picks. A warning shows under a color that is hard to see. Where one change can fix it, the warning offers a nearby color that passes. Otherwise, it tells the creator to also change the other colors that it is used with. On text styles, sections, modules and episode lists, the warning tells the creator to choose another color or adjust the theme.
11.8.5 Templates	Supports	Podcast websites start from one of thirteen themes. The episode player uses one of six themes. The playlist players use one design with colors from the creator. The website builder and the

Criteria	Conformance Level	Remarks and Explanations
		player settings say that each website theme and each episode player theme supports accessible content.

Clause 12: Documentation and Support Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Partially Supports	Refer to 12.1.1 and 12.1.2. Open defects affect these criteria: 12.1.2 Accessible documentation.
12.1.1 Accessibility and compatibility features	Supports	The Accessibility section of the help center lists the accessibility features and tells how to use them. It has articles about the color scheme, transcripts, keyboard use, zoom, reduced motion, color contrast and language. The accessibility statement on www.pinecast.com links to this section.
12.1.2 Accessible documentation	Partially Supports	The help center at help.pinecast.com uses Help Scout Docs. Pinecast writes the content. Help Scout makes the platform. Pinecast corrects some defects of the Help Scout theme with custom CSS and scripts. A script sets the page language and lets users zoom. Without scripts, the page has no language, and some browsers block pinch zoom. Help center and support: At a width of 320 CSS pixels, two help center articles scroll sideways: "Transcripts" and "Password-protected podcasts". Help center and support: In

Criteria	Conformance Level	Remarks and Explanations
		some help center articles, the caption of a figure has a contrast of 3.15:1 or 2.87:1 with its background. Help center and support: Many screenshots in help center articles have no text alternative.
12.2 Support Services	Partially Supports	Refer to 12.2.2 to 12.2.4. Open defects affect these criteria: 12.2.4 Accessible documentation.
12.2.2 Information on accessibility and compatibility features	Supports	Support answers questions about the accessibility features by email at support@pinecast.com. The help center article "Getting Help with Accessibility" and the accessibility statement give this address.
12.2.3 Effective communication	Supports	Users can contact support by email at support@pinecast.com, or with the Help Scout message form. In the dashboard, the "Support" menu in the header gives both, and a link to the help center. When the message form does not load, the menu still gives the email address. On the sign-in pages, the "Support" link opens the message form, or the help center when the form does not load. In the help center, the "Contact" link opens the message form. The article "Getting Help with Accessibility" gives the email address.
12.2.4 Accessible documentation	Partially Supports	Support services give users the help center articles. Refer to 12.1.2. Help center and support: At a width of 320 CSS pixels, two help center articles scroll

Criteria	Conformance Level	Remarks and Explanations
		sideways: "Transcripts" and "Password-protected podcasts". Help center and support: In some help center articles, the caption of a figure has a contrast of 3.15:1 or 2.87:1 with its background. Help center and support: Many screenshots in help center articles have no text alternative.

Clause 13: ICT Providing Relay or Emergency Service Access

Notes: Pinecast does not provide relay or emergency services.

Legal Disclaimer (Pinecast)

The information in this report is correct to the best of our knowledge on the report date. It is not a legally binding claim. Pinecast updates the service often, so some details can change. Please tell us about accessibility problems at support@pinecast.com.